

SENIOR NON-EMERGENCY MEDICAL TRANSPORTATION



The Age Well Senior Services Non-Emergency Medical Transportation Program is funded by the County of Orange, Office on Aging, through monies received from Measure M2 and the National Tobacco Settlement of 1998. The program was developed to provide seniors with access to transportation to their non-emergency medical appointments including therapy, dentistry, hearing, dialysis, prescription pick-ups, testing and x-rays.

PARTICIPANT CRITERIA

- At least 60 years of age
- Reside within the South Orange County designated service area, which includes the cities of Aliso Viejo, Dana Point, Irvine, Laguna Woods, Laguna Niguel, Laguna Hills, Laguna Beach, Lake Forest, Foothill Ranch, Mission Viejo, Rancho Mission Viejo, Ladera Ranch, Newport Beach, Rancho Santa Margarita, San Clemente, San Juan Capistrano and Capistrano Beach

Call (949) 855-9766 for additional program information.

Visit www.myagewell.org, print, and complete the application under "Transportation."

Eligible participants must register through the mail prior to utilizing the service.

SERVICE CRITERIA

- Transportation will be provided within the designated service area: Irvine/Newport Beach and all cities south through San Clemente. Destination addresses that fall outside of the designated service area are limited to maximum trip length of 15 miles from the client residence to the medical facility.
- In addition to medical facilities within the designated service area, this program also serves: Kaiser Anaheim (Lakeview), UCI Medical Center Orange, St. Joseph's Hospital of Orange, and the Long Beach Veterans Hospital.
- Clients are limited to a maximum of sixteen one-way trips per month (or eight round-trips).
- Rides must be scheduled at least 48-hours (one Business Day) in advance.
- Riders will be charged \$2.00 per one-way trip and must have exact change. Care attendants ride free of charge.

TRANSPORTATION HOURS

- Monday through Friday 7:00 a.m. – 6:00 p.m.
- Transportation is not available on holidays